



From 1st September 2025

Contact numbers for emergency repairs

Monday to Thursday evenings - 5pm to 9am

Friday - 4.30pm to Monday at 9am

Christmas and New Year – see specific dates for office closure

Gas central heating breakdowns	All areas	Richard Irvin 0131 654 4400
All other emergencies	Aberdeen City Aberdeenshire Moray	1Call 01224 638 888
	Angus Blairgowrie Perth Fife Falkirk Clackmannanshire West Lothian	Rogerson's Plumbing & Heating 07946262427
	Edinburgh Midlothian East Lothian Scottish Borders	RP Slight 0115 663 0085
	Livingston	Apello Press the button on your tablet or call 03333 216450

Additional information on other emergencies

If you suspect a **gas leak** or **smell gas**:

- Turn off the gas appliance and isolate the gas at the meter if you can
- Open all doors and windows so the gas can escape
- Put out cigarettes and do not use naked flames
- Do not touch electrical switches
- Immediately call the **National Gas Emergency Service** on **0800 111 999**. They will send someone within one hour.

If you have a **power cut**, please call

National Power Cut Helpline on **105**

If you have **no running water**, please call

Scottish Water on **0845 600 8855**.