



# ARK CHARTER

## What ARK promises to do for you



### 1. Being supported and valued as an Individual

ARK promises to recognise and value that people are individuals with different needs, wishes and dreams. ARK will respect this and support you to develop the way you want to.



### 2. Being supported to have Choice and Control over your Life and Relationships

ARK promises to support you in a way that allows you to have control over your life, to encourage your independence and to provide choices in all areas of your life.



### 3. Being supported to be part of the Community

ARK promises to provide you with the choice and the support to get involved in the local community and to make sure that it is safe for you to do so.



### 4. Having a say in ARK and the decisions it makes

ARK promises to support you to take part in decision-making in ARK if you want to. You will also have the chance to tell us what you think about your housing and support.



### 5. Your Housing & Your Housing Support

If you get your housing from ARK we promise, as a minimum, to meet the outcomes identified by the Scottish Social Housing Charter. They can be found in the Charter Booklet.

