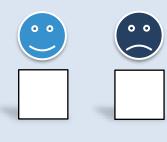
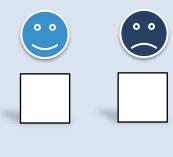
## How are we doing?





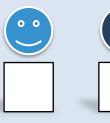


I am listened to





I am respected







I take part in planning











I know who to speak to about my support











I know how to complain if I'm not happy











I know I have a right to call a review at any time









