Homes and rents

At 31 March 2026 this landlord owned **301 homes**.

The total rent due to this landlord for the year was **£3,719,366**.

The landlord increased its weekly rent on average by **4.5%** from the previous year.

Average weekly rents

Size of home	Number of homes owned	This landlord	Scottish average	Difference from Scottish average
1 apartment	5	£107.88	£91.63	17.7%
2 apartment	123	£120.74	£98.61	22.4%
3 apartment	121	£130.85	£101.42	29.0%
4 apartment	45	£127.83	£110.33	15.9%
5 apartment	7	£135.73	£121.71	11.5%

Tenant satisfaction

Of the tenants who responded to this landlord's most recent satisfaction survey:

Overall service

88.1% 87.6% national average

88.1% said they were satisfied with the overall service it provided, compared to the Scottish average of **87.6%**.

Keeping tenants informed

88.7% 91.4% national average

88.7% felt that this landlord was good at keeping them informed about its services and outcomes compared to the Scottish average of **91.4%**.

Opportunities to participate

75.7% 88.1% national average

75.7% of tenants were satisfied with the opportunities to participate in this landlord's decision making, compared to the Scottish average of **88.1%**.

Quality and maintenance of homes

Scottish Housing Quality Standard

80.5% 89.5% national average

80.5% of this landlord's homes met the Scottish Housing Quality Standard compared to the Scottish average of **89.5%**.

Emergency repairs

3.8 hours 3.5 hours national average

The average time this landlord took to complete emergency repairs was **3.8 hours**, compared to the Scottish average of **3.5 hours**.

Non-emergency repairs

8.3 days 8.8 days national average

The average time this landlord took to complete non-emergency repairs was **8.3 days**, compared to the Scottish average of **8.8 days**.

Reactive repairs 'right first time'

97.1% 95.3% national average

This landlord completed **97.1%** of reactive repairs 'right first time' compared to the Scottish average of **95.3%**.

Repair or maintenance satisfaction

73.0% 88.1% national average

73.0% of tenants who had repairs or maintenance carried out were satisfied with the service they received, compared to the Scottish average of **88.1%**.

Neighbourhoods

Percentage of anti-social behaviour cases resolved

87.5% 93.1% national average

87.5% of anti-social behaviour cases relating to this landlord were resolved, compared to the national average of **93.1%**.

Value for money

Total rent collected

The amount of money this landlord collected for current and past rent was equal to **91.5%** of the total rent it was due in the year, compared to the Scottish average of **99.7%**.

Rent not collected: empty homes

It did not collect **0.6%** of rent due because homes were empty, compared to the Scottish average of **1.1%**.

Re-let homes

13.0 days 51.7 days national average

It took an average of **13.0 days** to re-let homes, compared to the Scottish average of **51.7 days**.

Housing stock

Local authority area	Self-contained units	Non self-contained units	Non self-contained bed spaces
Aberdeen City	11	3	10
Aberdeenshire	51	14	29
Angus	28	0	0
Clackmannanshire	0	2	10
Falkirk	1	1	10
East Lothian	6	1	2
City of Edinburgh	78	12	53
Fife	22	6	23
Moray	33	5	15
Perth and Kinross	19	2	12
Scottish Borders	2	3	6
West Lothian	38	4	14
Midlothian	18	1	9
Total	307	54	193

Type of provision	Self-contained units	Non self-contained units	Non self-contained bed spaces
General	166	2	23
Sheltered	0	0	0
Very Sheltered	141	52	170
Sheltered Wheelchair	0	0	0
Amenity Housing	0	0	0
Community Alarm	0	0	0
Wheelchair	0	0	0
Ambulant Disabled	0	0	0
Other Specially Adapted	0	0	0
Total	307	54	193